

# **PUBLIC OFFER**

## **(contract of adhesion) for the provision of information services**

Unwatched service · [unwatched.click](https://unwatched.click) · revision of 20 August 2026

Individual entrepreneur **Oleksandr Kупenko** (hereinafter the “Provider”) offers any legally capable natural or legal person (hereinafter the “Customer”) to receive services on the terms of this Public Offer. This offer is an official proposal to conclude a service contract under Articles 633, 641 and 642 of the Civil Code of Ukraine.

Payment for the services or the start of using the Service constitutes full and unconditional acceptance of this offer. From that moment the contract is deemed concluded in written form and has the same legal force as a contract signed by the parties.

### **1. Subject of the contract**

The Provider grants the Customer access to the web service “Unwatched” hosted at **<https://unwatched.click>**, which automatically produces structured text summaries (summaries, articles, slide decks) from publicly available video material at a link supplied by the Customer.

The service is digital and is supplied remotely at the moment the corresponding operation is performed. The Provider does not offer downloads of video or audio files and does not deliver third-party media files to the Customer. The result of the service is a new text generated by a large language model.

### **2. Credits and payment**

- The Service runs on prepaid **credits**. There is no subscription and no recurring charges.
- Credits are bought in one-time packages. Current packages and prices are published at **<https://unwatched.click/en/credits>**. As of this revision: 500 credits cost 5 US dollars (230 UAH), 1000 credits cost 10 US dollars (460 UAH).
- The Customer is charged in **Ukrainian hryvnia**. Prices are set in US dollars and converted to hryvnia at the National Bank of Ukraine rate, so the hryvnia amount moves with that rate. The final hryvnia amount is shown to the Customer on the pricing page and on the payment page before the payment is confirmed.
- The credit price of every operation is published at **<https://unwatched.click/en/pricing>** and is shown to the Customer before the operation is confirmed.
- Purchased credits are **valid for 12 months from the date of purchase**. The increase in account limits obtained through a purchase survives the end of that period.

- Payment is made by payment card through the **LiqPay** payment service (JSC CB “PrivatBank”). The Provider neither receives nor stores the Customer’s card details.
- The Provider is the seller of record. All mandatory taxes and duties arising from the supply of the service are paid by the Provider in accordance with the legislation of Ukraine.
- The Provider may change prices. New prices apply only to purchases and operations made after they take effect and never to credits already purchased.

### 3. Refunds

- The Customer may request a full refund of a credit package within **14 days** of the payment being confirmed, provided that no credits from that package have been used. No reason needs to be given.
- Funds are returned to the original payment method in the original currency.
- When a package is refunded, the corresponding credits are removed from the Customer’s balance.
- Used credits are not refundable, because the service has already been supplied in full at the moment the result was produced. Credits whose 12-month validity period has expired are likewise not refundable.
- If a generation fails or does not complete, credits are returned to the balance automatically. If credits were nevertheless charged for an operation that produced no usable result, the Provider returns either the credits or the money, at the Customer’s choice, regardless of the 14-day period.
- Refund requests are sent to **support@unwatched.click** from the account’s email address, stating the purchase date and the package. The Provider answers within 3 business days. How quickly the money arrives depends on the issuing bank and usually takes 5 to 10 business days.

### 4. Rights and obligations of the parties

**The Provider undertakes** to keep the Service available, to supply the services on the published terms and to handle the Customer’s requests.

**The Customer undertakes** to supply accurate data on registration, not to circumvent credit accounting or account limits, not to use the Service to process content they have no rights to or that is unlawful where they are located, and not to resell access to the Service without the Provider’s written consent.

The Provider may suspend or close an account that breaches this offer, abuses the credit system or creates a security or payment-fraud risk. If an account is closed through no fault of the Customer, the Provider refunds the unspent purchased credits.

### 5. Availability of the Service

The Provider makes reasonable efforts to keep the Service running but does not guarantee uninterrupted availability. The Service may be temporarily unavailable because

of maintenance, faults, or outages and changes at the platforms and model providers on which it depends. **A continuous interruption of up to 72 hours does not constitute a failure to perform and is not a ground for a refund.** If an interruption lasts longer, the validity period of purchased credits is extended by the length of the outage, and the Customer may request a refund of unused credits. Credits charged for an operation that failed are returned to the balance automatically, whatever the cause of the interruption.

The Provider may discontinue the services entirely, giving notice on the site and by email **at least 30 days** in advance. During that period the Customer may spend the credits they hold, and unused purchased credits are refunded on request sent to **support@unwatched.click**. Nothing in this section limits the Customer's statutory consumer rights.

## 6. Liability

Results are generated by large language models and may be incomplete or wrong. They are not professional, medical, legal or financial advice. The Provider's aggregate liability on any claim is limited to the amount paid by the Customer in the twelve months preceding the claim. Nothing in this offer limits the Customer's statutory consumer rights.

## 7. Term and amendments

The offer takes effect on the date of its publication and remains in force until withdrawn. The Provider may amend the offer; the current revision is always available at **<https://unwatched.click/en/terms>**. Continued use of the Service after a change constitutes acceptance of the updated terms.

## 8. Governing law

This contract is governed by the law of Ukraine, without prejudice to the mandatory consumer protection rules in force at the Customer's place of residence.

## 9. Provider's details

|                                    |                                                         |
|------------------------------------|---------------------------------------------------------|
| Name                               | Individual entrepreneur Oleksandr Borysovych Kupenko    |
| Taxpayer registration number (TIN) | 3264911853                                              |
| Registered address                 | 9 Vyshneva St., Hlobyne, Poltava region, 39001, Ukraine |
| Account (IBAN)                     | UA893052990000026005031210704                           |
| Bank                               | JSC CB "PrivatBank"                                     |
| Email                              | support@unwatched.click                                 |

|         |                                                               |
|---------|---------------------------------------------------------------|
| Website | <a href="https://unwatched.click">https://unwatched.click</a> |
|---------|---------------------------------------------------------------|

Provider \_\_\_\_\_ O. B. Kупenko

This document is a public offer and requires no signature from the Customer. Acceptance takes place by paying for the services or starting to use the Service.